



PRACTICE PHILOSOPHY

Welcome to Advocare. We are honored that you have chosen us to care for your child, and together we will work diligently to keep your child safe and healthy.

1. It is the philosophy of our practice to provide high quality care to your child; to treat you and your child with courtesy and respect; to provide the information you need to make informed decisions with regard to your child's health care; and to answer all of your questions to the best of our ability.
2. It is important that you be a partner in the care of your child. You should become informed about all issues affecting your child's health, and we encourage you to ask any questions you may have about your child's diagnosis or treatment. It is your right to fully understand the doctor's thought processes and decisions that affect your child, and you should not hesitate to ask questions.
3. It is also very important that you follow through on our recommendations for your child. This includes making appointments for follow-up as requested; administering medications we prescribe according to our instructions; taking your child for laboratory or x-ray studies that we order; and making appointments to see specialists to whom we refer.
4. We will make every effort to ensure that you receive the results of any laboratory or x-ray studies that we order. However, you should always call if you do not receive results from us in a timely fashion.
5. We respect your time and make every effort to minimize your wait in our office. However, we ask that you understand that there are occasions when a child needs more of our time than anticipated (such as emergencies and complicated health issues). While this may prolong your wait, please know that we will provide your child the same consideration should the need arise.
6. As part of our relationship, we hope you will treat our staff with courtesy and respect, be on time for your appointment, and give us advance notice if you are unable to keep an appointment.

Thank you again for selecting our office to partner with you in providing high quality care to your children!